

WEBSITE PRIVACY NOTICE NRGVALUE

Date: 22/05/18

Summary of how we use your data:

- NRGValue uses your anonymised personal data to monitor and track activity on our websites. This may include what pages are most frequently visited, what links are used and what information is most often accessed.
- Data is shared internally, across NRGValue and its affiliates, with our international colleagues for the purposes of tracking the usage and functionality of our websites.
- Where we rely on your consent, such as for the use of cookies, you can withdraw this consent at any time.
- Our privacy notice sets out more details of this processing, including details of your data protection rights, including your right to object to certain processing.

What does this notice cover?

This notice describes how NRGValue (also referred to as "Controller", "NRGValue", "we" or "us") will make use of your data when you visit our website, www.eurogarages.com.

It also describes your data protection rights, including a right to object to some of the processing which NRGValue and its affiliates carry out. More information about your rights, and how to exercise them, is set out in the "What rights do I have?" section.

What information do we collect?

We collect and process personal data about you when you use our website. This includes :

- Your preferences, specifically your consent with regards to cookies and marketing;
- Information related to the browser or device you use to access our website
- Information related to the particular pages you visit within our website

Sometimes we receive some of this information from Google Analytics, a third party, who anonymously track your movement on our website so that we're able to improve and adapt our content based on how it is used and for how long.

How do we use this information, and what is the legal basis for this use?

We process this personal data for the following purposes:

- As required by NRGValue to conduct our business and pursue our legitimate interests, in particular:
 - o We monitor use of our websites and online services , and use your information to help us monitor, improve and protect our products, content, services and websites, both online and offline;
 - o We will use data in connection with legal claims, compliance, regulatory and investigative purposes as necessary (including disclosure of such information in connection with legal process or litigation); and
- Where you give us consent:

- o We place cookies and use similar technologies in accordance with our Cookies Notice and the information provided to you when those technologies are used
- o On other occasions where we ask you for consent, we will use the data for the purpose which we explain at that time.
- For purposes which are required by law:
 - o In response to requests by government or law enforcement authorities conducting an investigation.

Information about our use of cookies

Cookies (or similar technologies) are pieces of information which include a unique reference code that a website transfers to your device to store and sometimes track information about you. A number of cookies we use last only for the duration of your web session (“session cookies”) and expire when you close your browser. Other cookies are used, for example, to remember you when you return to the site and will last for longer (“persistent cookies”). Cookies cannot be used to run programs or deliver viruses to your computer. They are uniquely assigned to your device and are sent back to the originating website on each subsequent visit (if they last longer than a web session) or to another website that recognises that cookie.

Some of the cookies used by our websites are set by us, and some are set by third parties who are delivering services (such as interest based advertising and web analytics) on our behalf.

We use the following categories of cookies on our websites:

Category 1: Strictly Necessary Cookies

These cookies are essential to enable you to move around the website and use its features, such as accessing secure areas of the website. Without these cookies, services you have asked for, like ‘passwordless’ login and shopping baskets, cannot be provided. Because such cookies are essential for using a site, these cookies cannot be turned off without potentially affecting your use of the website.

Category 2: Performance Cookies

These cookies collect anonymous information on how people use our Website. For example, we use ‘gid’ cookies to help us understand how website users arrive at our site, browse or use our site and highlight areas where we can improve our website such as navigation, contents and display of information. The data stored by these cookies never shows personal details from which your individual identity can be established.

HOW TO VIEW YOUR COOKIE SETTINGS AND CHANGE THEM?

If you want to delete any cookies that are already on your device, please refer to the help and support area on your internet browser for instructions on how to locate the file or directory that stores cookies.

Please refer to the useful links below for your browser:

Chrome: <https://support.google.com/chrome/answer/95647>

Internet Explorer: <https://support.microsoft.com/en-gb/help/17442/>

Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Safari: <https://support.apple.com/kb/ph21411>

Opera: <http://www.opera.com/help/tutorials/security/cookies/>

Please note that by deleting our cookies or disabling future cookies you may not be able to access certain areas or features of our websites.

To manage your cookie consent preferences, please use the cookie management button in the lower right hand side of our website.

You can also learn more about cookies in general by visiting www.allaboutcookies.org which includes additional, useful information on cookies and how to block cookies using different types of browser.

For more general information about online behavioural (interest based) advertising and how it uses cookies, you may wish to visit www.youronlinechoices.com.

To get additional detail on EU cookie law, you can visit <https://www.cookie-law.org/your-cookie-law-rights>.

Relying on our legitimate interests

We have carried out balancing tests for all the data processing we carry out on the basis of our legitimate interests, which we have described above. You can obtain information on any of our balancing tests by contacting us using the details set out later in this notice.

Withdrawing consent or otherwise objecting to direct marketing

Wherever we rely on your consent, you will always be able to withdraw that consent, although we may have other legal grounds for processing your data for other purposes, such as those set out above. In some cases, we are able to send you direct marketing without your consent, where we rely on our legitimate interests. You have an absolute right to opt-out of direct marketing, or profiling we carry out for direct marketing, at any time. You can do this by following the instructions in the communication where this is an electronic message, or by contacting us using the details set out below.

Who will we share this data with, where and when?

Personal data may be shared with government authorities and/or law enforcement officials if required for the purposes above, if mandated by law or if required for the legal protection of our legitimate interests in compliance with applicable laws.

Personal data will also be shared with third party service providers, who will process it on behalf of NRGValue for the purposes identified above. In particular, we use third party providers of website maintenance and development, who will view usage statistics and information when analysing our websites.

Personal data may be shared with affiliates of NRGValue, which includes subsidiaries of NRGValue in other countries.

In the event that the business is sold or integrated with another business, your details will be disclosed to our advisers and any prospective purchaser's adviser and will be passed to the new owners of the business.

Where information is transferred outside the EEA, and where this is to a stakeholder or vendor in a country that is not subject to an adequacy decision by the EU Commission, data is adequately protected by EU Commission approved standard contractual clauses, an appropriate Privacy Shield certification or a vendor's Processor Binding Corporate Rules. A copy of the relevant mechanism can be provided for your review on request to info@nrgvalue.com

How long will you retain my data?

Where we process personal data for site monitoring purposes, we retain it for 14 months, in accordance with Google Analytics policies.

What rights do I have?

You have the right to ask us for a copy of your personal data; to correct, delete or restrict (stop any active) processing of your personal data; and to obtain the personal data you provide to us for a contract or with your consent in a structured, machine readable format, and to ask us to share (port) this data to another controller.

In addition, you can object to the processing of your personal data in some circumstances (in particular, where we don't have to process the data to meet a contractual or other legal requirement, or where we are using the data for direct marketing).

These rights may be limited, for example if fulfilling your request would reveal personal data about another person, where they would infringe the rights of a third party (including our rights) or if you ask us to delete information which we are required by law to keep or have compelling legitimate interests in keeping. Relevant exemptions are included in the GDPR. We will inform you of relevant exemptions we rely upon when responding to any request you make.

To exercise any of these rights, or to obtain other information, such as a copy of a legitimate interests balancing test, you can get in touch with us – or our data protection officer – using the details set out below. If you have unresolved concerns, you have the right to complain to an EU data protection authority where you live, work or where you believe a breach may have occurred.

How do I get in touch with you, or your data protection officer?

We hope that we can satisfy queries you may have about the way we process your data. If you have any concerns about how we process your data, or would like to opt out of direct marketing, you can get in touch at info@nrgvalue.com.

The data controller for your information is NRGValue.